

Performance Measures
(Study Step 2: Performance)

Agency Responding	Commission on Prosecution Coordination
Date of Submission	April 6, 2018

Types of Performance Measures:

Outcome Measure - A quantifiable indicator of the public and customer benefits from an agency's actions. Outcome measures are used to assess an agency's effectiveness in serving its key customers and in achieving its mission, goals and objectives. They are also used to direct resources to strategies with the greatest effect on the most valued outcomes. Outcome measures should be the first priority. Example - % of licensees with no violations.

Efficiency Measure - A quantifiable indicator of productivity expressed in unit costs, units of time, or other ratio-based units. Efficiency measures are used to assess the cost-efficiency, productivity, and timeliness of agency operations. Efficiency measures measure the efficient use of available resources and should be the second priority. Example - cost per inspection

Output Measure - A quantifiable indicator of the number of goods or services an agency produces. Output measures are used to assess workload and the agency's efforts to address demands. Output measures measure workload and efforts and should be the third priority. Example - # of business license applications processed.

Input/Activity Measure - Resources that contribute to the production and delivery of a service. Inputs are "what we use to do the work." They measure the factors or requests received that explain performance (i.e. explanatory). These measures should be the last priority. Example - # of license applications received

Performance Measure	Type of Measure:	Agency selected; Required by State; or Required by Federal:	Time Applicable	Target and Actual row labels	Target and Actual Results Time Period #1 (FY2012- 2013)	Target and Actual Results Time Period #2 (FY2013- 2014)	Target and Actual Results Time Period #3 (FY2014-2015)	Target and Actual Results Time Period #4 (FY2015-2016)	Target and Actual Results Time Period #5 (FY2016-2017)	Target Results Time Period #6: (FY2017- 2018)	Currently using, considering using in future, no longer using
Number of trainings held	Output Measure	Agency Selected	July - June	Target:	DNE	15-20	15-20	15-20	15-20	15-20	Currently using
				Actual:	21	21	22	26	24	16	
Number of persons trained	Output Measure	Agency Selected	July - June	Target:	DNE	DNE	DNE	1000	1000	1000	Currently using
				Actual:	1412	1434	2014	1784	1931	1338	
Number of continuing education hours provided	Output Measure	Agency Selected	July - June	Target:	DNE	DNE	DNE	100	100	100	Currently using
				Actual:	143.17	159.4	151.75	142.75	184.65	106.83	
Number of General Sessions cases added	Input/Activity Measure	Agency Selected	July - June	Target:	DNE	DNE	DNE	DNE	DNE	DNE	Currently using
				Actual:	DNE	113,771	113,711	120,407	127,017	87,598 (thru Feb. 28)	
Number of General Sessions cases disposed of	Output Measure	Agency Selected	July - June	Target:	DNE	DNE	DNE	More than 114,891	More than 114,891	More than 114,981	Currently using
				Actual:	DNE	115,763	117,281	114,891	123,915	83,711 (thru Feb. 28)	
Number of cases pending in General Sessions	Input/Activity Measure	Agency Selected	July - June	Target:	DNE	DNE	DNE	Less than 113,168	Less than 113,168	Less than 113,168	Currently using
				Actual:	DNE	105,933	104,947	113,168	118,860	123,139 (thru Feb. 28)	
3 year average of General Sessions cases added	Input/Activity Measure	Agency Selected	July - June	Target:	DNE	DNE	DNE	DNE	DNE	DNE	Currently using
				Actual:	DNE	DNE	114,198	115,930	120,378	Not available until July 2018	

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Number of pending General Sessions cases over 541 or 545 days old	Output Measure	Agency Selected	July - June	Target:	DNE	DNE	DNE	Less than 19,486	Less than 19,486	Less than 19,486	Currently using
				Actual:	DNE	DNE	20,590	19,486	18,897	20,409	
Average number of General Sessions incoming cases assigned to a prosecutor during the previous three years	Input/Activity Measure	Agency Selected	July - June	Target:	DNE	DNE	DNE	281	281	281	Currently using
				Actual:	DNE	DNE	377	383	331	Not available until July 2018	
Average number of days, from arrest to disposition (resolution of a criminal charge, which may be either conviction, not guilty verdict, or dismissal), of a General Sessions case	Output Measure	Agency Selected	July - June	Target:	DNE	DNE	DNE	Less than 365	Less than 365	Less than 365	Currently using
				Actual:	DNE	DNE	416	398	400	Not available until July 2018	
Number of counties without an assigned prosecutor	Input/Activity Measure	Agency Selected	July - June	Target:	DNE	DNE	DNE	0	0	0	Currently using
				Actual:	DNE	DNE	DNE	3	0	0	
Number of full-time General Sessions prosecutors	Input/Activity Measure	Agency Selected	July - June	Target:	DNE	DNE	DNE	408	408	408	Currently using
				Actual:	DNE	DNE	303	303	364 or less (some are part-time)	364 (some are part-time)	
Number of circuits with secure, cloud based, prosecution case management system, data storage and e-discovery platform	Input/Activity Measure	Agency Selected	July - June	Target:	DNE	DNE	DNE	DNE	DNE	16	Currently using
				Actual:	No Data	No Data	No Data	No Data	No Data	0	
Note: "DNE" means did not exist. Also, In the course of preparing this Oversight Report, the SCCPC recounted continuing education hours, persons trained, and number of trainings, and discovered that there were inadvertent errors in some of the figures included in the Accountability Reports; the numbers in this report are correct.											